

YIELDFORCE PRIVACY POLICY

Last Updated: January 25, 2026

1. INTRODUCTION

1.1 Overview

Yieldforce ("**we**", "**us**", "**our**", or "**Yieldforce**") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal data when you use our Platform.

This Privacy Policy applies to personal data processed through the Yieldforce website.

1.2 Controller Information

For the purposes of the General Data Protection Regulation (EU) 2016/679 ("**GDPR**"), the data controller responsible for your personal data is:

- Yieldforce
- Address: Boogschutterstraat 1, 7324 AE, Apeldoorn
- E-mail: privacy@yieldforce.io

1.3 Important Information

This Privacy Policy should be read together with our Terms and Conditions and any other privacy notices we may, from time to time and in any applicable form, provide when collecting or processing your personal data.

2. PERSONAL DATA WE COLLECT

2.1 Information You Provide Directly

When you register for a Yieldforce account, we collect:

- Your e-mail address, which is required for account creation and communication.
- Your country of residence, which is required for value added tax purposes.

When you contact us, we may collect:

- Your name (if you provide it);
- E-mail address;
- Content of your communications;
- Any other information you choose to provide.

If you customize your Platform experience, we may collect:

- Display preferences;
- Notification settings;
- Language preferences.

2.2 Information Collected Automatically

When you access the Platform, we automatically collect:

- IP address;
- Browser type and version;
- Operating system;
- Device identifiers;
- Time zone setting;
- Browser plug-in types and versions;
- Screen resolution and other technology on your device.

We may also collect information about how you use the Platform:

- Pages visited;
- Features used;
- Time and date of visits;
- Time spent on pages;
- Click patterns;
- Error logs and performance data.

We may also collect or observe publicly available blockchain data. It is important to note that blockchain data is publicly accessible on distributed

ledgers and is not stored by Yieldforce. We may query or display this data but do not control or alter blockchain records.

2.3 Data we Do Not Collect

Yieldforce does not collect, process, or store:

- Government-issued identification documents;
- Passport or national ID information;
- Proof of address documents;
- Biometric data;
- Financial account information (bank accounts, card numbers);
- Private cryptographic keys;
- Detailed KYC/AML verification data (this is collected and processed solely by our licensed partner).

3. LEGAL BASIS FOR PROCESSING (GDPR)

Under the GDPR, we must have a lawful basis to process your personal data. We rely on the following legal bases:

3.1 Performance of Contract (Article 6(1)(b) GDPR)

We process your personal data to:

- Provide the Platform services you have requested;
- Create and maintain your account;
- Enable your interactions with third-party service providers;
- Execute transactions you initiate at your own exclusive initiative;
- Communicate with you about Platform functionality.

3.2 Legitimate Interests (Article 6(1)(f) GDPR)

We process your personal data based on our legitimate interests to:

- Improve and optimize the Platform;
- Detect and prevent fraud, security threats, and abuse;
- Analyze Platform usage and performance;
- Conduct research and development;

- Enforce our Terms and Conditions;
- Defend our legal rights.

We have balanced these interests against your rights and determined that processing is proportionate and does not override your fundamental rights.

3.3 Consent (Article 6(1)(a) GDPR)

Where required by law, we process personal data based on your consent, including:

- Use of non-essential cookies and tracking technologies;
- Marketing communications (if applicable);
- Other processing activities where consent is required.

As per applicable legislation, you may withdraw consent at any time without affecting the lawfulness of processing based on consent before withdrawal.

3.4 Legal Obligation (Article 6(1)(c) GDPR)

We may process personal data to comply with legal obligations, including:

- Responding to lawful requests from authorities;
- Complying with court orders or legal processes;
- Meeting regulatory reporting obligations.

4. HOW WE USE YOUR PERSONAL DATA

4.1 Platform Operation

We process your personal data to enable the operation, functionality, and security of the Platform and to provide you with access to its core features. This includes using your email address and related technical information to create and maintain your user account, authenticate your access, prevent unauthorized use, and ensure the integrity and availability of the Platform. Such processing is necessary for the performance of the contract between you and Yieldforce and to deliver the services you request.

We also use certain technical and usage data to generate and present transaction requests based on your explicit instructions, display relevant on-chain information such as transaction history and balances, and route user-initiated transactions to third-party decentralized finance (“DeFi”) protocols through the Platform’s technical interface. Yieldforce does not process private keys or execute transactions and does not have visibility into or control over blockchain signing operations, which are performed exclusively by third-party providers under your authorization.

In addition, we process your contact information and limited interaction data to respond to inquiries, provide customer support, troubleshoot technical issues, and communicate with you regarding the operation of the Platform. We do not use your personal data for profiling, automated decision-making, or marketing purposes unless explicitly stated and permitted under applicable law. All personal data is processed in accordance with applicable data protection requirements and only to the extent necessary to operate and support the Platform.

4.2 Communications

We may use your email address to:

- Send transactional emails (account confirmation, password resets, security alerts);
- Notify you of important Platform changes or updates;
- Respond to your inquiries;
- Send service announcements.

We will not use your email for marketing purposes without your express consent.

4.3 Platform Improvement

We use limited technical and usage data to monitor, analyze, and improve the performance and reliability of the Platform. This includes processing information such as device characteristics, log data, usage patterns, and error reports to identify technical issues, ensure system stability, detect anomalies, and maintain the security and functionality of the Platform. Such processing helps us understand how the Platform is used and where improvements are needed.

We may also use aggregated and, where possible, anonymized or pseudonymized data to develop new features, enhance existing functionality, improve user experience, and conduct internal statistical analysis. This

processing is carried out in a manner that does not seek to identify individual users and is limited to what is necessary for legitimate interests related to operating, maintaining, and improving the Platform, in accordance with applicable data protection laws.

4.4 Analytics and Cookies

We may use cookies and similar tracking technologies to:

- Remember your preferences;
- Understand how you use the Platform;
- Analyze traffic and usage patterns;
- Improve Platform functionality.

4.5 Legal Compliance

We may use personal data to:

- Comply with applicable laws and regulations;
- Respond to lawful requests from authorities;
- Establish, exercise, or defend legal claims.

5. DISCLOSURE OF PERSONAL DATA

5.1 Third-Party Service Providers

To enable the operation of the Platform and the services you request, we may share limited personal data with independent third-party service providers that supply essential infrastructure or regulated services, such as wallet functionality or fiat on and off-ramping. Such data sharing occurs only where necessary to facilitate user authentication, transaction processing, or service delivery and is limited to the minimum information required for the relevant purpose.

These third-party providers **operate under their own terms, privacy policies, and regulatory obligations** and typically act as independent data controllers in relation to the personal data they process, including identity verification, transaction execution, and compliance with applicable legal requirements. **Yieldforce does not control** how such providers process your personal data and is not responsible for their data protection practices. You are encouraged to review the privacy notices of any third-party services you choose to use.

Where third-party providers act on our behalf as data processors, we ensure that appropriate contractual safeguards are in place, including data processing

agreements that require such providers to process personal data only in accordance with our instructions, apply appropriate security measures, and comply with applicable data protection laws. We do not sell personal data and do not share personal data with third parties for their own marketing purposes.

5.2 Legal Requirements

We may disclose your personal data:

- To comply with applicable laws, regulations, or legal processes;
- In response to lawful requests from public authorities (e.g., law enforcement, regulators);
- To establish, exercise, or defend legal claims;
- To protect the rights, property, or safety of Yieldforce, users, or the public.

5.3 Business Transfers

In the event of a merger, acquisition, reorganization, sale of assets, or bankruptcy, your personal data may be transferred to the successor entity, subject to the same privacy protections.

5.4 With Your Consent

We may disclose your personal data to other third parties with your explicit consent.

5.5 Publicly Available Data

Blockchain transactions are publicly visible on distributed ledgers. When you execute transactions through the Platform:

- Your wallet address becomes publicly associated with those transactions;
- Transaction details (amounts, timestamps, smart contract interactions) are publicly visible;
- This data is not controlled by Yieldforce and cannot be deleted.

6. COOKIES AND TRACKING TECHNOLOGIES

6.1 What Are Cookies

Cookies are small text files stored on your device when you visit websites. We use cookies and similar technologies to operate and improve the Platform.

6.2 Types of Cookies We Use

Strictly Necessary Cookies, which are essential for the Platform to function. They include:

- Authentication cookies (to keep you logged in);
- Security cookies (to prevent fraud);

The legal basis for Strictly Necessary Cookies is our legitimate interests (providing Platform services), and the duration may be during the session, or persistent (typically up to one year).

Functional Cookies, which are used to take note of your preferences:

- Language settings;
- Display preferences;
- Previously viewed content.

The legal basis for Functional Cookies is your consent, and the duration is persistent (typically up to one year).

Analytics Cookies, which we use to understand Platform usage:

- Google Analytics or similar services;
- Error tracking and performance monitoring.

The legal basis for Analytics Cookies is your consent, and the duration is persistent (typically up to two years).

Third-party service providers (e.g., analytics providers) may set their own cookies. We do not control these cookies. Please review their privacy policies.

7. DATA RETENTION

7.1 Retention Principles

We retain personal data only for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce our agreements.

7.2 Retention Periods

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected, including the operation of the Platform, compliance with legal obligations, resolution of disputes, and enforcement of our agreements. Retention periods vary depending on the category of data and the applicable legal or operational requirements. Account-related data, such as your email address, is retained for the duration of your account and for a limited period thereafter to allow for account closure processing, compliance with legal obligations, and the handling of any outstanding issues.

Technical and usage data is generally retained for up to twelve (12) months from the date of collection for the purposes of platform monitoring, improvement, and security analysis. Communications data related to customer support inquiries is retained for up to three (3) years from the date of the last interaction to ensure continuity of support and to address potential disputes. Security and fraud related logs, as well as limited transactional metadata, may be retained for longer periods, typically up to five (5) years, where necessary to comply with legal obligations, support audits, investigate incidents, or protect the Platform against fraud and abuse. Once the applicable retention period expires, personal data is securely deleted or anonymized in accordance with applicable data protection requirements.

7.3 Blockchain Data

Data recorded on public blockchains is immutable and cannot be deleted by Yieldforce. Such data exists independently of our retention practices.

7.4 Anonymization

Where possible, we may anonymize personal data after the retention period expires, allowing us to use aggregated data for statistical purposes without identifying individuals.

7.5 Deletion

After the retention period, we securely delete or anonymize personal data in accordance with our data protection policies.

8. YOUR RIGHTS UNDER GDPR

If you are located in the EEA, UK, or Switzerland, you have the following rights regarding your personal data:

Right of Access (Article 15 GDPR). You have the right to obtain:

- Confirmation of whether we process your personal data;
- Access to your personal data;
- Information about how we process your data.

Right to Rectification (Article 16 GDPR). You have the right to have inaccurate personal data corrected and incomplete data completed.

Right to Erasure ("Right to be Forgotten") (Article 17 GDPR). You have the right to request deletion of your personal data where:

- The data is no longer necessary for the purposes for which it was collected;
- You withdraw consent (where processing is based on consent);
- You object to processing and there are no overriding legitimate grounds;
- The data has been unlawfully processed;
- Deletion is required to comply with a legal obligation.

We may refuse erasure where processing is necessary for:

- Compliance with legal obligations;
- Establishment, exercise, or defense of legal claims;
- Other exceptions under Article 17(3) GDPR.

Right to Restriction of Processing (Article 18 GDPR). You have the right to restrict processing where:

- You contest the accuracy of the data;
- Processing is unlawful but you oppose erasure;
- We no longer need the data but you require it for legal claims;

- You have objected to processing pending verification of legitimate grounds.

Right to Data Portability (Article 20 GDPR). You have the right to receive your personal data in a structured, commonly used, machine-readable format and to transmit that data to another controller where:

- Processing is based on consent or performance of contract; and
- Processing is carried out by automated means.

Right to Object (Article 21 GDPR). You have the right to object to processing based on legitimate interests or for direct marketing purposes. We will cease processing unless we demonstrate compelling legitimate grounds that override your interests, rights, and freedoms.

Right to Withdraw Consent (Article 7(3) GDPR). Where processing is based on consent, you have the right to withdraw consent at any time without affecting the lawfulness of processing based on consent before withdrawal.

Right Not to Be Subject to Automated Decision-Making (Article 22 GDPR). You have the right not to be subject to decisions based solely on automated processing, including profiling, which produce legal effects or similarly significantly affect you.

To exercise any of these rights, please contact us at privacy@yieldforce.io, with the subject “Exercise of GDPR Right”. Please include:

- Your name and email address associated with your account;
- The specific right you wish to exercise;
- Sufficient detail to allow us to identify and verify your request.

We will respond to your request without undue delay and generally within one (1) month of receipt. This period may be extended by two (2) additional months where necessary, taking into account the complexity and number of requests. To protect your privacy, we may need to verify your identity before fulfilling your request. We will not charge a fee for processing your request unless the request is manifestly unfounded or excessive, in which case we may charge a reasonable fee or refuse the request.

You have the right to lodge a complaint with a supervisory authority if you believe our processing of your personal data violates the GDPR.

The supervisory authority for Yieldforce is:

- Autoriteit Persoonsgegevens
- Hoge Nieuwstraat 8, 2514 EL, Den Haag

You may also lodge a complaint with the supervisory authority in your country of residence, place of work, or place of alleged infringement.

While you have the right to lodge a complaint with a supervisory authority at any time, we encourage you to contact us first so we can attempt to resolve your concerns.

9. DATA SECURITY

We implement appropriate technical and organizational measures to protect your personal data against:

- Unauthorized or unlawful processing;
- Accidental loss, destruction, or damage;
- Unauthorized access or disclosure.

While we implement industry-standard security measures, **no method of transmission or storage is 100% secure**. We cannot guarantee absolute security of your personal data.

You are responsible for:

- Maintaining the confidentiality of your account credentials;
- Using strong, unique passwords;
- Protecting your devices and network connections;
- Reporting suspected security breaches to us immediately.

In the event of a personal data breach likely to result in a risk to your rights and freedoms, we will notify you without undue delay as required by Article 34 GDPR.

10. CHILDREN'S PRIVACY

The Platform is not intended for individuals under 18 years of age (or the age of majority in your jurisdiction). We do not knowingly collect personal data from children.

If you believe we have collected personal data from a child without parental consent, please contact us immediately and we will take steps to delete such data.

11. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect:

- Changes in our data processing practices;
- Legal or regulatory requirements;
- New Platform features or functionality.

We will notify you of material changes by a relevant post on our website, and where deemed necessary (e.g., for very important changes) by sending email notification to your registered email address.

Your continued use of the Platform after notification of changes constitutes acceptance of the updated Privacy Policy.

12. CONTACT INFORMATION

For questions or concerns about this Privacy Policy or our data practices, please contact us at privacy@yieldforce.io.

By using the Yieldforce Platform, you acknowledge that you have read and understood this Privacy Policy and consent to the collection, use, and disclosure of your personal data as described herein.